### STATE OF SOUTH DAKOTA CLASS SPECIFICATION

Class Title: Business Enterprise Supervisor Class Code: 10320

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# A. Purpose:

Supervises the Business Enterprise Program by recruitment, training and placement of vending operators who are visually impaired individuals working under a rehabilitation program.

# **B.** Distinguishing Feature:

<u>Business Enterprise Supervisor</u> plans, develops and monitors small business enterprises to enable visually impaired individuals to become successful business people.

## C. Functions:

(These are examples only; any one position may not include all of the listed examples nor do the listed examples include all functions which may be found in positions of this class.)

- 1. Recruits qualified people who are visually impaired to operate small business enterprises and encourage independence and self-esteem of these individuals.
- 2. Interviews, hires, trains, and supervises vending operators to ensure compliance with federal, state, and local laws pertaining to small businesses.
- 3. Conducts on-site visits to inspect equipment, calculate markup, and evaluate the service provided by the operator.
- 4. Negotiates contracts and agreements with property owners or managers to avoid problems or misunderstandings and to produce a valid, binding contract.
- Maintains an accurate inventory of all capital assets, their location, repair costs, and information on revenues received from equipment in order to determine the profitability of each piece of equipment.
- 6. Performs other work as assigned.

### D. Reporting Relationships:

Typically no subordinates report to this position other than vending stand operators.

# E. Challenges and Problems:

Challenges include changing operators continuously; disagreements between building owners, suppliers, and vendors; and the procurement of equipment needed by the vendors.

## F. Decision-making Authority:

Decisions include operations procedure, products to be marketed, type of equipment purchased or repaired, and the type of training offered to operators.

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Decisions referred include expenditures over \$1000, intervention if stand is not operated properly, and rules and regulations governing the vending program.

### G. Contact with Others:

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Frequent contact is made with business suppliers, vending stand operators, and property owners and managers.

# **H. Working Conditions:**

This position requires extensive travel throughout the state. There are occasions when heavy lifting is required.

## I. Knowledge, Skills and Abilities:

# Knowledge of:

- principles and practices of small business administration;
- purchasing, merchandising, and vendors;
- basic principles involved in bookkeeping, accounting, and auditing;
- adaptive techniques to accommodate visually impaired individuals;
- rehabilitation applicable to the social and vocational adjustment of the visually impaired;
- effective methods of supervision.

# Ability to:

- assess rehabilitation needs;
- develop individual plans;
- maintain inventory and sales records;
- interpret financial statements;
- develop and maintain satisfactory working relationships with operators, administrative officials, vendors, and the public;
- learn federal, state, and local laws related to food handling and dispensing.

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